

Aetna Simplified Claims Experience™

Aetna Hospital Indemnity plans

Filing claims for Supplemental Health benefits couldn't be easier

Get cash benefits fast

You can get cash benefits when you or a covered family member experience an accident, diagnosis of a serious illness or hospital stay.

It's easy to submit claims on the app or member portal

Here's how it works:

Download the **My Aetna Supplemental** mobile app to your smart device. You can also **scan the QR code** to visit myaetnasupplemental.com.



Register on the site if you haven't already. (You'll need your Member ID or social security number.)

1. Click on "Report New Claim."
2. Follow the steps and answer the questions.
3. Review your claim for accuracy and submit.

Get cash benefits for taking care of your health

The Hospital Indemnity plan includes an annual **\$50** wellness benefit for a covered health screening. Just follow the same steps to file a claim and reap the cash rewards.

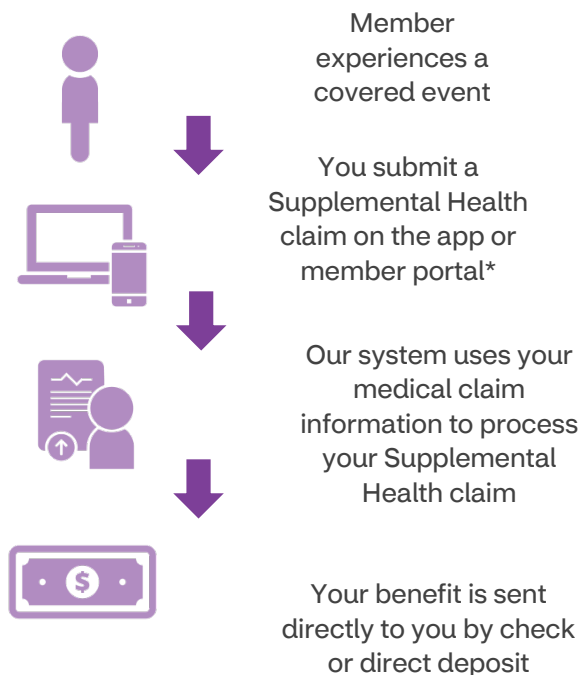
That's it. Filing a claim is really that simple.

Other ways to file claims

You can also print and mail claims forms to Aetna Voluntary Plans, PO Box 14079, Lexington, KY 40512-4079, or Fax to **1-859-455-8650**. Claims forms are available for download from the bottom of the screen when you access the member portal or call Member Services.

Have questions? Need help?

View your benefits summary on our secure member website, available 24/7. Or call our Customer Service representatives Monday through Friday, 8 a.m. to 6 p.m. at **1-800-607-3366 (TTY: 711)**.



* You'll need to upload your medical invoice.